# SHELESH SINGHVI & CO.

#### **CHARTERED ACCOUNTANTS**

Mumbai Office: E-702, DHEERAJ JAMUNA CO OPERATIVE HOUSING SOCIETY, CHINCHOLI BUNDER

ROAD, MALAD (WEST),

MUMBAI (TEL: 9322676819, 9773756991)

To,

The Board of Directors,

Firstsource Solutions Limited,

Mumbai

We have reviewed the attached balance sheet of **Firstsource Group USA,Inc** ("the Company") as at March 31<sup>st</sup>, 2014 and the Profit & Loss account for the year ended on that date annexed there to. These financial statements are the responsibility of the Company's management. These financials are prepared to comply with requirements of section 212 of Companies Act, 1956.

We conducted our review in accordance with the Standard of Review Engagements (SRE) 2400, engagements to review Financial Statements issued by the Institute of Chartered Accountants of India. This standard requires that we plan and perform the review to obtain moderate assurance as to whether the financial statements are free of material misstatements. A review is limited primarily to inquiries of company personnel and analytical procedures applied to financial data and thus provide less assurance than an audit. We have not performed and audit and accordingly, we do not express an audit opinion.

In our opinion, and to the best of our information and according to the explanations given to us, the said financial statements read with the notes thereon are in conformity with the accounting principles generally accepted in India:

- i) in the case of Balance sheet, of the state of affairs of the Company as at 31<sup>st</sup> March; 2014.
- ii) in the case of the Profit & Loss account, of the loss of the Company for the year ended on that date.

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Accountants

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For Shelesh Singhvi & Co.

Chartered Accountants

Firm Registration No.14792C

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PRAVEENA JAIN

Partner

Membership No: 402256

Place: Mumbai

Date: 2<sup>nd</sup> May, 2014

Firstsource Group USA, Inc. Balance Sheet as at 31 March 2014

		Amount in Rupees	Amount in Rupees	Amount in USD	Amount in USD
	Note	31 March 2014	31 March 2013	31 March 2014	31 March 2013
QUITY AND LIABILITIES				A STATE OF THE STA	
hareholders' funds					246.402
Share Capital	3	13,090,409	13,090,409	218,483	218,483
Reserves and Surplus	4	12,332,506,256	12,639,154,382	205,833,368	210,951,421
		12,345,596,685	12,652,244,791	206,051,851	211,169,904
ion-current liabilities				00.000.000	135,000,000
Long-term borrowings	5	5,392,350,000	8,088,525,000	90,000,000	
Deferred tax liabilities, net	6	691,556,076	725,347,857	11,542,287	12,106,282
Long-term provisions	7	7,869,724		131,348	49,125 147,155,407
		6,091,775,800	8,816,816,159	101,673,635	147,155,407
Current liabilities			054 007 000	33,450,481	5,909,500
Short term borrowings	8	2,004,185,597		284,818	1,193,062
Trade payables	9	17,064,858	The second secon	47,299,190	47,120,968
Other current liabilities	10	2,833,931,031	The state of the s	166.637	105.27
Short-term provisions	111	9,984,047		81,201,126	54,328,80
		4,865,165,533	3,255,110,307	81,201,120	54,020,000
		23,302,537,998	24,724,171,257	388,926,612	412,654,116
ASSETS					***
Non current assets					
Fixed assets	12				
Tangible assets	1	8,418,368		1	128.87
Intangible assets	1	654,329			41,37
		9,072,697	10,200,829	151,426	170,25
e e e e e e e e e e e e e e e e e e e	13	22,504,470,877	22,504,470,877	375,606,624	375,606,62
Non-current investments	14			■ 1 Sec. 10.1 No. 10.1	7,740,40
Long-term loans and advances	'~	22,690,942,747			
Current assets				449,133	3,224,60
Trade receivables	15			389199913144	3,74
Cash and cash equivalents	16			7 March 1982 1982 1982 1982 1982 1982 1982 1982	and the second s
Short-term loans and Advances	17	* * * * * * * * * * * * * * * * * * *			77.01.0780 446
Other current assets	18	L			
		602,522,55	1,140,100,212	.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
		23,302,537,99	8 24,724,171,257	388,926,612	412,654,11

Significant accounting policies 2
The accompanying notes from 1 to 32 form an integral part of the financial statement.

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As per our report of even date attached.

For SHELESH SINGHVI & CO. Chartered Accountants
Firm's Registration No: 014792C

Praveena Jain

Partner Membership No: 402258

Mumbai 02 May 2014 For and on behalf of the Board of Directors

Rajesh Subramaniam Director Donald Layden Director

Venkat Raman

Director

## Firstsource Group USA, Inc. Statement of profit and loss for the year ended 31 March 2014

	Amount in Rupees	Amount in Rupees	Amount in USD	Amount in USD
Not	e 31 March 2014	31 March 2013	31 March 2014	31 March 2013
Income Revenue from operations 19 Other Income 20		2,147,871,227 214,235,462	32,474,894 44,544	35,848,639 3,575,856
	1,948,402,122	2,362,106.689	32,519,438	39,424,295
Expenses Cost of sales Employee benefits expense	773,159,417 996,769,825	876,290,614	12,904,271 16,636,399	16,445,510 14,625,563
Finance cost 22 Depreciation and amortisation 12 Other expenses 23	6,152,806	69,553,905	3,578,312 102,692 4,804,565	1,865,808 1,160,876 5,929,697
	2,278,342,160	2,398,244,708	38,026,239	40,027,454
(Loss) / Profit before taxation	(329,940,038	(36,138.019)	(5,506,801)	(603,159
Provision for Tax Current tax Deferred tax	10,499,864 (33,791,716	■	175,246 (563,994)	373,953 2,719,636
(Loss) / Profit after taxation	(306,648,186	(221,490,400)	(5,118,053)	(3,696,748
Earnings por share Weighted average number of equity shares outstanding during the year Basic and diluted	218,483	218,483	218,483	218,483
Nominal Value Per Share	59.92	59.92	1	1
Earning per share Basic and diluted	(1,403.53	(1,013.76	(23,43	(16.92

Significant accounting policies

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The accompanying notes from 1 to 32 form an integral part of the financial statement.

As per our report of even date attached.

For SHELESH SINGHVI & CO. Chartered Accountants

Firm's Registration No: 014792C

Praveena Jain
Partner

Membership No: 402256

Mumbai 02 May 2014 For and on behalf of the Board of Directors

Rajesh Subramaniam Director Donald Layden Director

Venkat Raman

Director

	Amount In Rupees	Amount in Rupees	Amount in USD	Amount in USD
	31 March 2014	31 March 2013	31 March 2014	31 March 201
Cash flow from operating activities				
Net (loss) / profit before tax	(329,939,978)	(35,138,297)	(5,506,801)	(603,15)
Adjustments for				
Depreciation and amortization Provision for doubtful debts / (written	6,152,806	69,553,905 (738,228)	102,692	1,160,87 (12,321
interest costs	214,394,563	111,789,902	3,578,312	1,865,80
Interest and dividend income	(2,700,649)	***************************************	(45,075)	(3,531,97)
(Profit)/ loss on sale on fixed assets	20,251	•	338	
Operating cash flow before changes in Changes in working capital	(112,073,007)	(67,150,705)	(1,870,534)	(1,120,76)
(increase) / Decrease in trade receivables	166,291,775	50,151,593	2,775,462	837,04
other assets	1,222,584,423	(113,526,798)	20,405,315	(1,894,79)
Increase / (Decrease) in liabilities and	(42,180,318)	(364,548,327)	(704,003)	(6,084,39)
Net changes in working capital	1,346,695,880	(427,921,632)	22,476,774	(7,142,14
Income taxes Paid	(6,823,331)	12,895,957	(113,884)	215,23
Net cash generated from operating	1,227,799,542	(482,175,280)	20,492,356	(8,047,67
Cash flow from investing activities				
Interest and dividend income received	2,700,549	211,617,989	45,075	3,531,97
Capital expenditure	(6,044,929)	(6,394,549)	(84,201)	(106,72
Net cash used in investing activities (B)	(2,344,280)	205,223,440	(39,126)	3,425,24
Cash flow from linancing activities				
Repayment of loans	(2,696,175,000)	_	(45,000,000)	
Interest paid	(211,026,853)	(111,789,902)	(3,522,104)	(1,865,80)
Proceeds from loan	1,650,117,905	354,067,694	27,540,981	5,909,50
Net cash used in financing activities (C)	(1.257,083,948)	242,277,792	(20,981,123)	4.043.69
Net increase in cash and cash equivalents (A+B+C)	(31,628,686)	(34,875,048)	(527,893)	(578,73
Cash and cash equivalents at the			3,264,441	3,843,17
beginning of the year	195,588,963	230,264,011		
Cash and cash equivalents at the end of	163,960,277	195,588,983	2,736,548	3,264,44

\* Refer note 16 for components of cash and cash equivalents.

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As per our report of even date attached.

For SHELESH SINGHVI & CO. Chartered Accountants

irm's Registration No: 014792C Raveena Joing, Sinos

Praveena Jain

Partner

Membership No: 402256

Mumbai 02 May 2014

For and on behalf of the Board of Directo

Rajosh Subramaniam

Donald Laydon

Wenkat Raman
Director

Notes to the accounts for the year ended at 31 March 2014

#### 1 Background

Firstsource Group USA Inc. ('the Company') was incorporated under the laws of the State of Delaware on 25 November 2009. The Company provides contact centre and transaction processing services for customers in the financial services, telecommunications and healthcare industry. The Company is a wholly owned subsidiary of Firstsource Solutions Limited ('FSL') incorporated under the laws of India. On 31 March 2010, Firstsource Solutions USA Inc (erstwhile subsidiary of FSL) was merged with the Company.

#### 2 Significant accounting policies

#### 2.1 Basis of preparation

The financial statements of Firstsource Solutions USA, Inc. ('the Company') have been prepared under the historical cost convention, on accrual basis of accounting principles generally accepted in India. The Balance Sheet and Statement of Profit and Loss of the Company has been drawn up in the country of its incorporation (United States of America) in the terms of United State Dollars ('USD'). However, for the purpose of compliance with the requirements of Section 212 of the Act, amounts in these financial statements have been translated into Indian rupees at the closing rate on 31 March 2014 which is 1 USD = Rs 59.915. No representation is made that USD amounts have been, could have been or could be converted into Indian rupees at such a rate.

#### 2.2 Use of estimates

The preparation of financial statements in conformity with generally accepted accounting principles ('GAAP') in India requires management to make estimates and assumptions that affect the reported amount of assets and liabilities and disclosures of contingent liabilities on the date of the financial statements and the reported amount of income and expenses for the year. Management believes that the estimates made in the preparation of financial statements are prudent and reasonable. Actual results could differ from those estimates. Any revision to accounting estimates is recognized prospectively in current and future periods.

#### 2.3 Revenue recognition

Revenue from contact centre and transaction processing services comprises from both time/unit price and fixed fee based service contracts. Revenue from time/ unit price based contracts is recognized on completion of the related services and is billed in accordance with the contractual terms specified in the respective customer contracts. Revenue from fixed fee based service contracts is recognized on achievement of performance milestones specified in the customer contracts.

Unbilled receivables represent costs incurred and revenues recognized on contracts to be billed in subsequent periods as per the terms of the contract.

Dividend income is recognized when the right to receive dividend is established.

Interest income is recognized using the time proportion method, based on the underlying interest rates.

Notes to the accounts for the year ended at 31 March 2014

## 2 Significant accounting policies (Continued)

#### 2.4 Fixed assets and depreciation

Fixed assets are stated at cost less accumulated depreciation. Cost includes freight, duties, taxes and incidental expenses related to acquisition and installation of the fixed assets. Depreciation on fixed assets is provided, using the straight line basis, pro rata to the period of use based on management's best estimate of useful lives of the assets (which are shorter than those prescribed under the Companies Act, 1956) as summarized below:

Asset	Useful life (in years)
Intangible	
Software	3 - 4
Goodwill on aquired asset	5 or estimate useful life which ever is shorter
Tangible	
Leasehold improvements	5 or Lease term which ever is shorter
Computers	3 - 4
Furniture & Fixtures	3 - 5
Networks/Service Equipments	3 - 5
Office Equipments	3 - 5

Software purchased together with the related hardware is capitalized and depreciated at the rates applicable to related assets.

Individual assets costing upto Rs. 5,000 are depreciated in full in the year of purchase.

#### 2.5 Impairment of assets

## a) Financial assets

The Company assesses at each balance sheet date whether there is any objective evidence that a financial asset or group of financial assets is impaired. If any such indication exists, the Company estimates the amount of impairment loss. The amount of loss for short-term receivables is measured as the difference between the assets carrying amount and undiscounted amount of future cash flows. Reduction, if any, is recognized in the statement of profit and loss. If at the balance sheet date there is any indication that a previously assessed impairment loss no longer exists, the recognized impairment loss is reversed, subject to maximum of initial carrying amount of the short-term receivable.

#### b) Non-financial assets

The Company assesses at each balance sheet date whether there is any indication that a non financial asset including goodwill may be impaired. If any such indication exists, the Company estimates the recoverable amount of the asset. If such recoverable amount of the asset or the recoverable amount of the cash generating unit to which the asset belongs is less than its carrying amount, the carrying amount is reduced to its recoverable amount. The reduction is treated as an impairment loss and is recognised in the statement of profit and loss. If at the balance sheet date there is an indication that a previously assessed impairment loss no longer exists, the recoverable amount is reassessed and the asset is reflected at the recoverable amount subject to a maximum of depreciated historical cost.

Notes to the accounts for the year ended at 31 March 2014

#### 2 Significant accounting policies (Continued)

#### 2.6 Foreign currency transactions

Transactions in foreign currency are recorded at the exchange rate prevailing on the date of the transaction. Net exchange gain or loss resulting in respect of foreign exchange transactions settled during the period is, recognized in the statement of profit and loss. Foreign currency denominated assets and liabilities, other than fixed assets, at year end are translated at the year end exchange rates and the resulting net gain or loss is recognized in the statement of profit and loss. Non Monetary assets are carried at historical cost.

#### 2.7 Taxation

Income-tax expense comprises current tax (i.e. amount of tax for the period determined in accordance with the income-tax law) and deferred tax charge or credit (reflecting the tax effects of timing differences between accounting income and taxable income for the year). The deferred tax charge or credit and the corresponding deferred tax liabilities or assets are recognized using the tax rates that have been enacted or substantively enacted by the balance sheet date. Deferred tax assets are recognized only to the extent there is reasonable certainty that the assets can be realized in future. The tax liability of all the subsidiaries of the company are computed on a consolidated basis and the liability for the same is recognized in this company.

#### 2.8 Provisions and Contingencies

The Company creates a provision when there is present obligation as a result of a past event that probably requires an outflow of resources and a reliable estimate can be made of the amount of the obligation. A disclosure for a contingent liability is made when there is a possible obligation or a present obligation that may, but probably will not, require an outflow of resources. When there is a possible obligation or a present obligation in respect of which the likelihood of outflow of resources is remote, no provision or disclosure is made.

Provisions are reviewed at each Balance Sheet date and adjusted to reflect the current best estimate. If it is no longer probable that the outflow of resources would be required to settle the obligation, the provision is reversed.

Contingent assets are not recognised in the financial statements. However, contingent assets are assessed continually and if it is virtually certain that an economic benefit will arise, the asset and related income are recognised in the period in which the change occurs.

#### Notes to the accounts

for the year ended at 31 March 2014

#### 2 Significant accounting policies (Continued)

#### 2.9 Leases

Operating lease

Lease rentals in respect of assets acquired under operating lease are charged off to the statement of profit and loss as incurred.

#### 2.10 Retirement benefits

Contributions payable to the social security, medicare and other employee related contributions as required under the State of Delaware Law are charged to the statement of profit and loss.

#### 2.11 Investments

Investments are classified into Non-current investments and current investments. Investments which are intended to be held for one year or more are classified as Non-current investments and investments which are intended to be held for less than one year are classified as current investments.

Non-current investments are carried at cost less other than any temporary diminution in value, determined separately for each investment.

Current investments are carried at lower of cost and fair value. The comparison of cost and fair value is done separately in respect of each category of investment. In case of investments in mutual funds, the net asset value of units declared by the mutual funds is considered as the fair value.

#### Notes to the accounts

as at 31 March 2014

	Amount in Rupees	Amount in Rupees	Amount in USD	Amount in USD
	31 March 2014	31 March 2013	31 March 2014	31 March 2013
3 Share capital				
Authorised Share Capital				
218,483 common stock (31 March 2013: 218,483 common stock) fully paid-up common stock of				
USD 1 each	13,090,409	13,090,409	218,483	218,483
Issued, subscribed and paid up				
218,483 common stock (31 March 2013:218,483 common stock) fully paid-up common stock of USD 1 each	13,090,409	13,090,409	218,483	218,483
	13,090,409	13,090,409	218.483	218.483

a. Reconciliation of number of common stock outstanding

At the commencement of the year
At the end of the year

	31 March 2	014	31 March 2013				
No. of common stock	Amount in Rupees	Amount in USD	No. of common stock	Amount in Rupees	Amount in USD		
218,483	13,090,409	218,483	218,483	13,090,409	218,483		
218,483	13,090,409	218,483	218,483	13,090,409	218,483		

## b. Details of common stock holding more than 5% common stock in the Company

Firstsource Solutions Ltd.

31 March	31 March 2014		h 2013
No. of common stock	% of holding	No. of common stock	% of holding
218,483	100	218,483	100

#### c. Rights & Restriction attached to equity shares

The Company has a single class of common stock. Accordingly, all common stock rank equally with regard to dividends and share in the Company's residual assets. The common stock are entitled to receive dividend as declared from time to time. The voting rights of common stockholders are in proportion to its share in the paid-up common stock capital of the Company. On winding up of the Company, the holders of common stock will be entitled to receive the residual assets of the Company, remaining after distribution of all preferential amounts in proportion to the number of common stock held.

# Notes to the accounts as at 31 March 2014

4 Reserves and surplus	Amount in Rupees	Amount in Rupees	Amount in USD	Amount in USD
•	31 March 2014			
Statement of Profit and Loss				
At the commencement of the year	12,639,154,382	12,860,645,060	210,951,421	214,648,169
Add: (Loss) / Profit for the year	(306,648,126)	(221,490,678)		
At the end of the year	12,332,506,256	12,639,154,382	205,833,368	210,951,421
	12,332,506,256	12,639,154,382	205,833,368	210,951,421
5 Long term borrowings				
Secured				
Term Loan - from banks				
Term Loan	5,392,350,000	8,088,525,000	90,000,000	135,000,000
(The term loan carries interest at an average				
rate of LIBOR + 455 bps. The Loan is				
repayable from June 2013 upto March 2017				
in 16 Quarterly installments. The loan is				
secured against pari passu charge on all				
current assets, non current assets and fixed				
assets of the group except assets of Anunta				
and FDS)				
,	5,392,350,000	8,088,525,000	90,000,000	135,000,000
6 Deferred tax liabilities, net				
On carry forward losses	(838,622,687)	(540,253,933)	(13,996,874)	(9,017,006)
On depreciation	(29,331,173)	(313,040,075)		(5,224,736)
On accrued expenses	(98,096,870)	(16,871,574)		(281,592 <b>)</b>
Deferred tax assets	(966,050,730)	(870,165,582)	(16,123,687)	(14,523,334)
O <b>n</b> goodwill and other amortization	1,657,606,806	1,595,513,439	27,665,974	26,629,616
Deferred tax liability	1,657,606,806	1,595,513,439	27,665,974	26,629,616
Deferred toy lightlities not	604 EEG 070	705 047 057	44 540 655	40 400 600
Deferred tax liabilities, net	691,556,076	725,347,857	11,542,287	12,106,282

# Notes to the accounts

	Amount in Rupees	Amount in Rupees	Amount in USD	Amount in USD
	31 March 2014	31 March 2013	31 March 2014	31 March 2013
7 Language and delayer				
7 Long-term provisions				:
Provision for employee benefits Compensated absences	7 960 704	2 2 4 2 2 2 2	404.040	40.405
Compensated absences	7,869,724 7,869,724	2,943,302 2,943,302	131,348 131,348	49,125 <b>49,125</b>
	7,003,724	2,943,302	131,340	49,125
8 Short term borrowings				
Related party				
Loan from Firstsource Solutions UK Ltd	2,004,185,597	354,067,693	33,450,481	5,909,500
	2,004,185,597	354,067,693	33,450,481	5,909,500
9 Trade payables				
· · · · · · · · · · · · · · · · · · ·				
Trade payables for expenses and services	17,064,858	71,482,317	284,818	1,193,062
. ,	17,064,858	71,482,317	284,818	1,193,062
10 Other current liabilities				
Others than related parties				
Accured interest	103,412,392	106,779,923	1,725,985	1,782,190
Current Maturities of Long Term Loan	2,696,175,000	2,696,175,000	45,000,000	45,000,000
Book credit in bank account	113,560	16,506,586	1,895	275,500
Statutory Dues	2,399,069	2,996,806	40,041	50,018
Employee related dues	31,831,010	794,455	531,269	13,260
	2,833,931,031	2,823,252,770	47 200 400	47 400 000
	2,033,931,031	2,023,232,770	47,299,190	47,120,968
44.014				
11 Short-term provisions	0.004.045	0 007	400 000	
Provision for tax, net of advance tax	9,984,047	6,307,527	166,637	105,275
	9,984,047	6,307,527	166,637	105,275

Firstsource Group USA, Inc

Notes to the accounts as at 31 March 2014

12) Fixed Assets

		Tangible Assets	ssets				Intangible assets		
	Computers	Service	Office furniture	Leasehold	Total	Goodwill	Software	Total	Grand Total
		equipments	and equipment	improvements					
Gross Block (INR)									
As at 1 April 2013	62,227,580	58,984,283	47,226,806	143,654,286	312,092,955	144,262,217	18,097,721	162,359,938	474,452,893
Additions during the year	2,744,791	2,300,138		•	5,044,929	•	•	•	5,044,929
Deletions during the year	4,333,065	6,808,509	10,076,272	3,830,775	25,048,621	144,262,217	1,735,434	145,997,651	171,046,272
As at 31 March 2014	60,639,306	54,475,912	37,150,534	139,823,511	292,089,263	•	16,362,287	16,362,287	308,451,550
								•	
Accumulated depreciation /									
amortization (INR)									
As at 1 April 2013	58,570,649	56,286,226	46,269,003	143,245,447	304,371,325	144,241,962	15,638,777	159,880,739	464,252,064
Charge for the year	1,749,455	2,014,213	366,612	217,911	4,348,191	1	1,804,615	1,804,615	6,152,806
On deletions during the year									
	4,333,065	6,808,509	10,076,272	3,830,775	25,048,621	144,241,962	1,735,434	145,977,396	171,026,017
As at 31 March 2014	55,987,039	51,491,930	36,559,343	139,632,583	283,670,895	•	15,707,958	15,707,958	299,378,853
Net Block (INR)									
As at 31 March 2014	4,652,267	2,983,982	591,191	190,928	8,418,368	•	624,329	624,329	9,072,697
As at 31 March 2013	3,656,931	638,531	3,017,329	408,839	7,721,630	20,255	2,458,944	2,479,199	10,200,829
Net Block (USD)									
As at 31 March 2014	77,648	49,804	6,867	3,187	140,505	•	10,921	10,921	151,426
As at 31 March 2013	61,035	10,657	20,360	6,824	128,876	338	41,041	41,379	170,255
					***************************************				

# Notes to the accounts

	Amount in Rupees	Amount in Rupees	Amount in USD	Amount in USD
	31 March 2014	31 March 2013	31 March 2014	31 March 2013
13 Non-Current investments				
Trade				
Investments in subsidiaries (Unquoted)				
Investment in MedAssist Holding Inc 992				
voting common stock (31	20,761,663,357	20,761,663,357	346,518,624	346,518,624
Investment in Firstsource				
Business Process Services	1,742,807,520	1,742,807,520	29,088,000	29,088,000
	22,504,470,877	22,504,470,877	275 606 624	275 606 624
	22,304,470,677	22,504,470,677	375,606,624	375,606,624
14 Long term loans and advances				
(Unsecured, considered good)				
Loan to related party		400 007 000		
Loan to Twin Lakes Property LLC - I Loan to Twin Lakes Property LLC - II	-	132,897,660 79,139,754	-	2,218,103 1,320,867
Other loans and advances	•	19,139,134	-	1,320,007
Prepaid expenses	186,471,870	251,728,925	3,112,274	4,201,434
	186,471,870	463,766,339	3,112,274	7,740,404
15 Trade receivables (Unsecured) Receivables outstanding for a period exceedindate they are due for payment - considered good	g six months from the			
- consid	-	738,226		12,321
		738,226	-	12,321
Less: Provision for doubtful debts	•	738,226	-	12,321
Others debts	•	-	-	-
- considered good	26,909,826	193,201,863	449,133	3,224,601
- consid	-	-	-	-
	26,909,826	193,201,863	449,133	3,224,601
Less: Provision for doubtful debts	-	-	4-13,133	-
	26,909,826	193,201,863	449,133	3,224,601
			7.10,100	0,221,001
16 Cash and cash equivalents				
Cash in hand	_		_	_
Balances with banks				
- in current accounts	163,960,277	195,588,963	2,736,548	3,264,441
	163,960,277	195,588,963	2,736,548	3,264,441

# Notes to the accounts

	Amount in Rupees	Amount in Rupees	Amount in USD	Amount in USD
	31 March 2014	31 March 2013	31 March 2014	31 March 2013
17 Short term loans and advances				
(Unsecured, considered good)	·			
Related party				
Advances to group companies, net	199,385,760	1,158,847,826	3,327,808	19,341,531
Loan to Twin Lakes Property LLC - I	· · ·	5,913,604		98,700
Loan to Twin Lakes Property LLC - II	-	5,678,241		94,772
Others		, ,		,
Prepaid expenses	87,467,438	77,738,407	1,459,859	1,297,478
Advance for Expense	1,224,023	· · ·	20,429	-
Recoverable from Employees	2,915,431	1,695,903	48,661	28,305
	290,992,652	1,249,873,981	4,856,757	20,860,786
19 Other current agests				
18 Other current assets	400 050 700	407.000.405		
Unbilled receivables	120,659,799	107,068,405	2,013,850	1,787,005
	120,659,799	107,068,405	2,013,850	1,787,005

# Notes to the accounts

Γ		Amount in Rupees	Amount in Rupees	Amount in USD	Amount in USD
	:	31 March 2014		31 March 2014	
19	Revenue from Operations				01
	Sale of services	1,945,733,259	2,14 <b>7</b> ,871,227	32,474,894	35,848,639
		1,945,733,259	2,147,871,227	32,474,894	35,848,639
20	Othershanne	1,545,735,259	2,147,071,227	32,474,094	35,646,639
20	Other Income				
	Interest income	2,700,649	19,889,929	45,075	331,969
	Miscellaneous income	_,, co,c to	2,861,721		47,763
	Dividend from Medassist Holding Inc.		191,728,000	-	3,200,000
	Foreign exchange Gain / (loss), (net)	(31,786)	(244,188)	(531)	(4,076)
		2,668,863	214,235,462	44,544	3,575,656
	Francisco de la constanta de l				
21	Employee benefits expense				
	Salaries and wages	923,415,906	785,078,899	15,412,099	13,103,211
	Contribution to provident and other fund	2,834,610	1,058,417	47,311	17,665
	Staff welfare expenses	70,519,309	90,153,298	1,176,989	1,504,687
		,,	33,133,233	1, 11 0,000	1,001,001
		996,769,825	876,290,614	16,636,399	14,625,563
22	Finance cost				
	Interest expense	199,889,842	129,964,330	3,336,224	2,169,145
	Foreign exchange (Gain) / loss	14,504,721	(18,174,428)	242,088	(303,337)
	Toroigh exertainge (Cairr) / 1000	214,394,563	111,789,902	3,578,312	1,865,808
				, , , , , , , , , , , , , , , , , , , ,	, , , , , , , , , , , , , , , , , , , ,
23	Other expenses				
	5		_,,		
	Rent	28,446,229	71,974,592	474,776	1,201,279
	Rates and taxes	950,265	(8,518,438)		(142,175)
	Bank administration charges Insurance	5,147,266 11,537,791	59,420,274 2,450,997	85,909 192,569	99 <b>1,7</b> 43 40,908
	Travelling and conveyance	24,415,293	20,076,019	407,499	335,075
	Legal and professional fees	39,506,951	38,466,180	659,383	642,013
	Service charge	58,417	179,538	975	2,997
	Marketing and support services	5,105,363	3,308,868	85,210	55,226
	Communication expenses	8,116,690	7,555,015	135,470	126,096
	Membership fees	143,765	528,199	2,399	8,816
	Computer expenses	2,758,282	1,809,208	46,037	30,196
	Recruitment expenses/training expenses	6,699,199	21,839,473	111,812	364,508
	Printing and stationery	4,731,417	5,237,840	78,969	87,421
	Miscellaneous expenses	1,891	(26,674)	· ·	(445)
	Car hire and other hire charges	1,894,497	745,388	31,620	12,441
	Upkeep and maintenance charges	20,882,718	12,369,727	348,539	206,455
	Bad debts written off / provision for doubtful ad		(738,226)	-	(12,321)
	Software expenses	535,094	91,973	8,931	1,535
	Common corporate costs	126,914,170	118,507,614	2,118,237	1,977,929
	Fixed Assets Written-off	20,251	· -	338	-
		287,865,549	355,277,567	4,804,565	5,929,697

Notes to the accounts as at 31 March 2014

#### 24. Leases

#### Operating Lease

The Company has taken office facilities under non-cancelable operating leases. The Company intends to renew such leases in the normal course of its business. Rental expenses under non-cancelable operating leases aggregating to Rs. 9,908,743 equivalent to USD 165,380 (Previous year: Rs. 25,071,120 equivalent to USD 418,445) have been debited to the profit and loss account.

The future minimum lease payments in respect of non-cancelable operating leases are as follows:

	Amount in	Rupees	Amount ir	ı USD
	31 March 2014	31 March 2013	31 March 2014	31 March 2013
Amount due within one year from the balance sheet date	19,598,700	20,470,978	327,108	341,667
Amount due in the period between one year and five years Amount due after the period of five years	-	19,598,700	<u>.</u>	327,108
,	19,598,700	40,069,678	327,108	668,775

Rental expenses under non-cancelable operating leases aggregating to Rs. 18,537,461 equivalent to USD 309,396 (Previous year: Rs. 46,903,511 equivalent to USD 782,834) have been debited to the profit and loss account.

#### 25. Transfer pricing

The Company's management is of the opinion that its international transactions with related parties are at arms length and that the Company is in compliance with the transfer pricing legislation. Accordingly, the company's management believes that the transfer pricing legislation will not have any impact on the financial statements for the year ended 31 March 2014, particularly on the amount of tax expense and that of the provision for taxation.

## 26. Capital commitments

The Company has no capital commitments as at the balance sheet date (31 March 2013: Nil).

# Notes to the accounts

as at 31 March 2014

# 27. Supplementary statutory information (accrual basis)

		31 March 2014	31 March 2013
i)	Expenditure in foreign currency		
	Repairs and maintenance	-	3,863.10

# 28. Contingent liabilities

The Company has no contingent liabilities as at the balance sheet date (31 March 2013: Nil).

# 29. Related Party Transactions

Details of related parties including summary of transactions entered into during the year ended 31 March 2014 are summarized below:

Holding Company Parties with substantial interests	<ul> <li>Firstsource Solutions Ltd</li> <li>RevIT Systems Private Ltd</li> </ul>
	<ul><li>Firstsource Advantage LLC</li><li>Firstsource Solutions USA LLC</li></ul>
	<ul> <li>Firstsource Solution UK Limited</li> </ul>
	<ul> <li>Anunta Tech Infrastructure Services Limited</li> </ul>
	<ul> <li>Firstsource BPO Ireland Limited</li> </ul>
	<ul> <li>Firstsource Dialog Solutions (Private) Ltd</li> </ul>
	<ul> <li>Twin Lake Property I LLC*</li> </ul>
	Twin Lake Property II LLC*
Subsidiary	
	<ul> <li>Firstsource Business Process Services LLC</li> </ul>
	<ul> <li>MedAssist Holding, Inc.,</li> </ul>

<sup>\*</sup> Dissolved during the year.

Firstsource Group USA, Inc.

Notes to the accounts as at 31 March 2014

Related Party Transactions (continued)

Particulars of related party transactions during the year ended 31 March 2014

Name of the related party	Description	Transaction value during the year ended (In Rupees)	lue during the nded pees)	Transaction value during the year ended (In USD)	value during ended SD)	Receivable / Payable (In Rupees)	/ Payable pees)	Kecelvable / (Fayable) (In USD)	(Fayable) SD)
		2014	2013	2014	2013	2014	2013	2014	2013
Firstsource Solutions I td	Receipt of	795,049,762	1,339,645,477	13,269,628	22,359,100	(366,711,195)	(4,406,688)	(6,120,524)	(73,549)
	Recovery of expenses	14,306,564	15,714,866	238,781	262,286	•	12,679,991	\$	211,633
	Reimbursement of expenses	46,133,531	15,800,724	769,983	263,719	(35,298,623)	11,487,803	(589,145)	191,735
	Parantel Guarantee	79,087,800	86,115,350	1,320,000	1,437,292	(79,087,800)	86,115,350	(1,320,000)	1,437,292
A Control of the Cont	Advance		162,673,179	2	2,715,066	•	(162,673,179)	1	(2,715,066)
	Issue of shares	1		•	1	11,590,000,020	11,590,000,020	193,440,708	193,440,708
Firstsource	Recovery of Expenses (Net of Expense	289,874,043	120,827,944	4,838,088	2,016,656	(280,160,982)	9,713,060	(4,675,974)	162,114
Services	Reimbursement)			1		110 000 10		670 690	
Firstsource Solution UK Limited	Recovery of Expenses	59,570,668	117,673	994,253	1,964	34,668,017		9/8/070	
	Reimbursement of expenses	36,146,120	581,595	603,290	9,707	(11,725,066)	481,657	(195,695)	8,039
	Loan	1,650,117,817	479,889,193	27,540,980	8,009,500	(2,004,185,569)	354,067,693	(33,450,481)	5,909,500
	Recovery of	4,939,992	58,898,302	82,450	983,031	(148,261,225)	56,415,724	(2,474,526)	941,596
Firstsource Advantage	Expenses (Net of Expense								
TLC	Reimbursement)								

Firstsource Group USA, Inc.

Notes to the accounts as at 31 March 2014

Name of the related party	Description	Transaction v year (In R	Transaction value during the year ended (In Rupees)	Transaction value during the year ended (In USD)	value during r ended JSD)	Receivable / Payable (In Rupees)	/ Payable ipees)	Receivable / Pa (In USD)	Receivable / Payable (In USD)
		2014	2013	2014	2013	2014	2013	2014	2013
Twin Lake	omoori toorotal	1,714,048	12,077,726	28,608	201,581	1	•	1	ı
- Iopeny - LEO	Repayment of loan	138,811,252	5,845,307	2,316,803	97,560		144,656,559	1	2,414,363
		986,620	7,812,197	16,467	130,388	•	1	##	E E
Twin Lake									
LLC	Interest Income								
	Loan Given	1	111,569,579	1	1,862,131	3	84,818,011	1	1,415,639
	Repayment of Loan	84,818,011	26,751,568	1,415,639	446,492	ı	,	ŧ	ı
Anunta Tech		13,866,009	9	231,428	,	*	13,866,009	1	231,428
Infrastructure Services I td	Recovery of Expenses								
Modern Ett.	L'April 200		101 728 000	1	3 200 000			•	1
Medassist Holdings Inc	Dividend Received	ı	191,720,000	1	3,200,000	i		•	•
	Recovery of	666,581,157	944,578,728	11,125,447	15,765,313	33,693,680	(89,579,156)	562,358	(1,495,104)
	Expenses (Net of Expense			,					
	Investment	1	3	1	1	20,761,663,357	20,761,663,357	346,518,624	346,518,624
Firstsource		1		•	il i				
Business						1740 007 120	1 740 007 500	000 880 00	000 000
Services LLC	Investment					1,742,807,520	1,742,807,320	73,000,000	29,000,000
	Recovery of Expenses	1	•	•	1	1,052,268,092	1,052,268,092	17,562,682	17,562,682

Notes to the accounts as at 31 March 2014

## 30. Segmental Reporting

The company has no separate identifiable segment and in accordance with paragraph 4 of Accounting Standard 17 "Segment Reporting" prescribed in the companies (Accounting Standards) Rules, 2006, issued by the central government, the Company has presented segmental information in the consolidated financial statements (refer note 31 of the consolidated financial statements)

- 31. There are no Micro, Small and Medium Enterprises to whom the Company Owes dues, which are outstanding for more than 45 days during the year and also as at 31<sup>st</sup> March 2014. This information as required to be disclosed under the Micro, Small and Medium Enterprises Developments Act, 2006 has been determined to the extent such parties have been identified on the Basis of information available with the Company (refer note 38 of the consolidated financial statements).
- Previous year's figures have been appropriately regrouped/ reclassified to conform to current year's presentation.

As per our report of even date attached

For SHELESH SINGHVI & CO.

Chartered Accountants

Firm's registration no: 0147920

Praveena Jain Partner

Membership No: 402256

Mumbai

02 May 2014

For and on behalf of the Board of Directors

Rajesh Subramaniam
Director

Donald Layden Director

Venkat Raman

Director